

New Orleans Police Accident Reports Available Online

Offering a more efficient way of getting copies of accident reports, the NOPD turns to the internet; a much better way of doing business says Edward Claughton, a public safety technology expert.

Coral Gables, FL (<u>PRWEB</u>) June 11, 2012 -- E-commerce for law enforcement? According to <u>Edward</u> <u>Claughton</u> owner of PRI Management Group, an independent public safety technology consulting firm, absolutely.

And the New Orleans Police Department agrees. Getting a copy of your accident report used to require going to the station or sending in a request through the mail. Now you can simply go <u>online and get a copy</u> of the report you need for your records. While e-commerce is not normally associated with law enforcement, it is fast becoming a regular tool in the trade. Offering copies of public police reports online is a cost effective way for police departments to do more with less. Instead of spending valuable resources on stuffing envelopes and buying paper and postage, police records units can now sell their reports for a nominal fee and reassign personnel to more important tasks.

Edward Claughton, an expert in police records management says, "selling reports online is a no-brainer." With the ability to control what is offered and to keep the fees for copies of reports utilizing an e-commerce solution does nothing but make sense.

When the New Orleans Police Department decided to make their accident reports available online they did so to allow citizens, attorneys and insurance companies to retrieve copies of the reports they need right from their very own computer. The NOPD wanted to find a cost effective solution that increased customer service while saving money on time spent processing public records requests. Utilizing e-commerce technology, New Orleans police have offered a service that substantially improves productivity for the department.



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