## Your Unique Competitive Advantage Is Key To Your Law Firm Marketing Strategy

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## http://www.TheRainmakerInstitute.com

Part of a series - Create Your 2010 Law Firm Marketing Plan in 5 Simple Steps: Step 3.5

A Unique Competitive Advantage (UCA) answers the question, "Why should I hire you?" With so many competitors and I I hire you?" With so many competitors and choices today, your law firm marketing strategy must clearly differentiate yourself and your law firm.



Using the information, research and analysis you did for the **SWOT** sections, outline how you will position yourself and your services. Here are some good questions to get your legal marketing thought processes started.

- In light of what I know about my competitors and my target market(s), what are the top five to ten reasons why someone should buy from me versus any other company?
- How can I take advantage of my competitor's weaknesses?
- Why am I the best attorney for this person/company?
- What skills, abilities, and experiences do I offer clients that they can't receive elsewhere?
- How can I emphasize the value I bring to the table?
- What are my competitors known for?
- How can I find, retain, and motivate the best people possible that can help me succeed?

Here are 10 Different Ways to Create a Unique Competitive Advantage (UCA) in your Law Firm Marketing Plan:

- 1. Focus on the Benefits: What are the benefits of working with this firm as compared to others? What do you do that other firms refuse to do to better serve your clients?
- 2. Focus on Value: Compare your costs versus how much money you save clients. How have you helped other clients take better advantage of opportunities or avoid liability?
- 3. Focus on Results: What are some specific results you have obtained for clients in the past? What is your win/loss record? What do you do to achieve better results than your competitors?
- 4. **Focus on Solutions:** Give an example of a creative solution you found to a client's problem. How did you come up with it? What happened because of your creative
- 5. Focus on the Individual Partners: Remember, people don't buy legal services from law firms; they buy legal services from attorneys. People don't say, "Go talk to my law firm," they say, "Go talk to my attorney." What is different about your partners than in other firms?
- 6. Focus on Service: (not the list of services your firm provides, but how you serve your clients). How do your clients describe the way you treat them?

- 7. **Focus on an Industry Specific Specialty:** Position your partners as leading experts in a specific industry, not as generalists. To be a generalist for most attorneys is the "kiss of death." Go deeper, not broader. Have industry specific marketing materials & collateral.
- 8. **Focus on Client's Feedback:** What do your best clients say about you? What would they tell someone else about your services and how it has helped them? Do your clients refer other clients to you on a regular basis?
- 9. **Focus on Credibility:** What is your firm known for in the industry? Talk about how your partners are profiled in the media or are industry experts. What are 3 reasons why your prospects should perceive you as a credible expert?
- 10. **Focus on Visibility:** How visible are your partners within an industry? Do they regularly speak at top industry events? Are they a nationally recognized expert? A published author? What happens when prospects type their name into Google?

By developing a strong UCA, your legal marketing plan will be well ahead of your peers and it will give you the tools you need to implement a strong law firm marketing strategy that tells a prospect why they should hire you.

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