

YOU SHOULD KNOW

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When the “Good Hands” Become Boxing Gloves

We see insurance companies in action almost every day. While not all of them act in bad faith, many of the largest companies changed business tactics in the 1990s to maximize profits while minimizing claim payments. Many of these are also the companies with the catchy advertising slogans and the quirky commercials.

This month we uncover some of the “tricks of the trade” these companies use to deny people the insurance benefits they deserve. And we include tips and resources we hope will help you fight back if your claim is unjustly denied.

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Beware the Insurance Company Three D's: Delay, Deny, Defend

When you buy insurance, you're buying security. In exchange for your hard-earned dollars, you trust the insurance company to be there when disaster strikes, to shoulder a potentially devastating financial burden. But too many insurance companies care more about profits than policyholders. They employ shady tactics to keep from paying legitimate claims, a practice we call *The Three D's*.

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BY THE NUMBERS

10 Worst

The nonprofit organization Fight Bad-Faith Insurance Companies publishes a list of the best and worst insurance companies based on claims denied and bad faith.

VIDEO BOOKMARK

How to Appeal an Insurance Claim Denial

It's tough to know where to start if your insurance claim has been denied. Watch this video for steps on what to do next if you intend to appeal.



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THE DOCKET

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WHEN INSURERS STOP TREATMENT

CNN investigates insurance companies that deny critical treatments for patients suffering from immunodeficiency disease.

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